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MILESTONE HOTEL

NUMBER ONE IN SERVICE WORLDWIDE

The Milestone Hotel and Suites, in London's ritzy Kensington, has been voted Best Hotel in the World for Service in Travel & Leisure's World's Best Service reader survey.

Polling a near-perfect 98.61, The Milestone beat stiff competition from such groups as Aman resorts and Mandarin Oriental hotels to take first in the survey. In the prestigious Red Carnation Hotels portfolio, The Milestone continues to impress the world's most discerning travellers with unrivalled levels of service and dedication.

The awards are given, in Travel & Leisure's own words, for ". . . formal, thoughtful and above all discreet service". Add to this service that is "warm, responsive and intuitive" and the meaning is clear. An exceptional accolade for a truly outstanding hotel.

With 63 deluxe guest rooms and suites, The Milestone is superbly located opposite Kensington Palace and the beautiful open spaces of Kensington Gardens and Hyde Park, within easy walking distance of both Knightsbridge and Notting Hill. The hotel offers five-star accommodation in sumptuous, individually designed rooms and suites. Old-fashioned hotel-keeping, which values comfort and service above all else, combines with cutting-edge 21st century technology to provide guests with an altogether unique hotel experience.

Hotel facilities include Stables bar, a stunning black and white conservatory, and the hotel's award-winning restaurant, Cheneston's. A heated resistance pool, gym and sauna are also at guests' disposal. Children are always welcome at The Milestone, as are pets. Staff will unpack for you on arrival or help you pack at the end of your stay. Throughout The Milestone, the hotel's motto "No request too large, no detail too small" seems to resonate. The Milestone has a staff to guest ratio of two to one.

For more information : www.milestonehotel.com .

